

# About the QHIOs

- Cozeva – Applied Research Works, Inc.
- Health Gorilla
- Long Health
- Los Angeles Network for Enhanced Services (LANES)
- Manifest MedEx
- Orange County Partners in Health – Health Information Exchange (OCPH-HIE)
- SacValley MedShare
- San Diego Health Connect
- Serving Communities Health Information Organization (SCHIO)

To assist DxF Participants in choosing a Qualified Health Information Organization (QHIO), DxF Program is providing this resource in collaboration with the QHIOs, which outlines the following information for each QHIO:

- Organization’s website
- Which regions they provide information exchange services
- Point of contact
- Types of organizations served
- Types of data exchange included in their services

Should Participants have additional questions not addressed in this resource, please reach out to the QHIO or email DxF at [dxh@hcai.ca.gov](mailto:dxh@hcai.ca.gov).

For a quick overview of the QHIOs, see the [QHIOs at a Glance document](#).



**Mission, Vision, and Values Statement**

At the heart of our mission is a commitment to revolutionize health outcomes by transforming timely, accurate, and comprehensive data into actionable insights, driving impactful provider engagement. Our vision is to lead the charge in advancing value-based care, dismantling barriers to its seamless adoption, and fostering a culture of trust, transparency, and health equity. With a steadfast dedication to patient-centered care, innovation, and collaboration, we are poised to enhance patient care and build a healthier future for all.

**Point of Contact**

**Reece Hirano**  
 Strategic Account Executive  
 rhirano@cozeva.com  
 (808) 457-5625

**How many counties does this QHIO provide health information exchange services in?**

More than five counties.

**Description of counties served**

Provides services in all counties throughout the state of California

**Website**

[corp.cozeva.com](http://corp.cozeva.com)

**Length of typical onboarding process**

Less than 90 days

**Types of organizations this QHIO currently serves or will serve**

- Ambulatory Providers
- Clinical Labs
- Community Based Organizations
- County Government
- General Acute Care Hospitals
- Health Plans
- IPAs
- Medical Groups
- MSOs
- Skilled Nursing Facilities
- State Government

**ORGANIZATIONS NOT SERVED**

- Acute Psychiatric Hospitals

**Types of data exchange included in the services offered by this QHIO**

- Claims
- Clinical
- Emergency Medical Services
- Public Health Reporting
- Social Services

**OTHER TYPES OF DATA**

Data on quality care gaps, risk adjustment gaps, and healthcare efficiency metrics.

**TYPES OF DATA NOT OFFERED**

- Behavioral Health
- Substance Use Disorder

**Cozeva Opt-Out Policy**

You have the right to opt out of sharing your health information by contacting your health plan and healthcare provider directly.



**Mission, Vision, and Values Statement**

Health Gorilla’s mission is to improve outcomes with organized, actionable health data.

**Point of Contact**

[www.healthgorilla.com/home/company/qhio](http://www.healthgorilla.com/home/company/qhio)

**Tufayel Ahmed**

Vice President, RevOps & Marketing  
 tahmed@healthgorilla.com  
 (404) 918-7493

**How many counties does this QHIO provide health information exchange services in?**

More than five counties.

**Description of counties served**

Provides services in all counties throughout the state of California.

**Website**

[healthgorilla.com](http://healthgorilla.com)

**Length of typical onboarding process**

Less than 90 days

**Types of organizations this QHIO currently serves or will serve**

- Ambulatory Providers
- Clinical Labs
- Community Based Organizations
- County Government
- Digital Health including telehealth, labs, home health, and value based care service providers)
- EHRs
- General Acute Care Hospitals
- Health Plans
- Skilled Nursing Facilities
- State Government

**ORGANIZATIONS NOT SERVED**

- Acute Psychiatric Hospitals

**Types of data exchange included in the services offered by this QHIO**

- Behavioral Health
- Claims
- Clinical
- Emergency Medical Services
- Public Health Reporting

**OTHER TYPES OF DATA**

Orders and Results.

**TYPES OF DATA NOT OFFERED**

- Social Services
- Substance Use Disorder

**Health Gorilla Opt-Out Policy**

Health Gorilla uses an opt-out consent policy. To Opt Out, please contact Health Gorilla directly by e-mailing us at [support@healthgorilla.com](mailto:support@healthgorilla.com)



# LongHealth

## Mission, Vision, and Values Statement

Long Health is dedicated to minimizing gaps in care continuity, efficiently coordinating care, and enhancing the patient experience. Our goal is to leverage technology and data transformation to support patient-centered, value-based, and population-based care delivery models.

## Closing Gaps, Uniting Data

Long Health empowers healthcare providers with seamless, secure, real-time data exchange solutions through a single, simple connection, eliminating the complexity associated with fax, secure email, or standard network APIs.

## Point of Contact

### Rohit Patil

CEO  
rohitpatil@longhealth.io  
(408) 348-1118

## How many counties does this QHIO provide health information exchange services in?

More than five counties

## Description of counties served

Provides services to healthcare entities in all counties across California.

## Website

[longhealth.io](http://longhealth.io)

## Length of typical onboarding process

Less than 90 days

## Types of organizations this QHIO currently serves or will serve

- ACOs
- Ambulatory Providers
- Clinical Labs
- Community Based Organizations
- General Acute Care Hospitals
- Health Plans
- IPAs
- Medical Groups
- MSOs
- Primary Care Practices
- Skilled Nursing Facilities

## ORGANIZATIONS NOT SERVED

- Acute Psychiatric Hospitals

## Types of data exchange included in the services offered by this QHIO

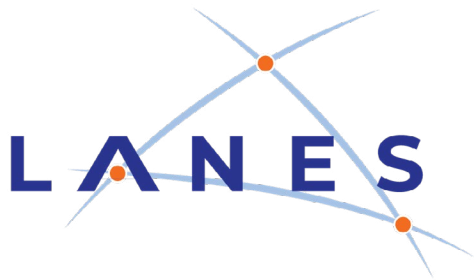
- Behavioral Health
- Clinical
- Emergency Medical Services
- Public Health Reporting
- Social Services

## TYPES OF DATA NOT OFFERED

- Claims
- Substance Use Disorder

## Long Health Opt-Out Policy

Patients can notify Long Health of their decision to opt-out of data sharing at any time. This can be done by contacting our support team via phone (408-673-8215) or email ([contact@longhealth.io](mailto:contact@longhealth.io))



### Mission, Vision, and Values Statement

LANES (Los Angeles Network for Enhanced Services) is an independent non-profit organization that has developed a community-based health information exchange in the Greater Los Angeles area and Southern California.

Our mission is to improve healthcare delivery by providing a platform that enables cost-effective and secure electronic exchange of patient medical records among public and private healthcare providers and payers. As a public benefit organization, our goal is to streamline care delivery and drive change, measured by impact on outcomes.

### Point of Contact

**Ahyoung Huff**  
 Director of Business Development  
 ahyoung.huff@lanesla.org

### How many counties does this QHIO provide health information exchange services in?

More than five counties.

### Description of counties served

Provides services to Los Angeles and Southern California.

### Types of organizations this QHIO currently serves or will serve

- ACOS
- Acute Psychiatric Hospitals
- Ambulatory Providers
- Clinical Labs
- Community Based Organizations
- County Government
- General Acute Care Hospitals
- Health Plans
- Home Health
- IPAS
- MSOS
- Public Health
- Skilled Nursing Facilities
- State Government
- Telehealth

### Website

[lanesla.org](http://lanesla.org)

### Length of typical onboarding process

90 to 180 days

### Types of data exchange included in the services offered by this QHIO

- Behavioral Health
- Claims
- Clinical
- Public Health Reporting
- Social Services
- Substance Use Disorder

#### OTHER TYPES OF DATA

Supports eligibility files, patient rosters, ECM eligibility files and closed-loop referral services.

#### TYPES OF DATA NOT OFFERED

- Emergency Medical Services

### LANES Opt-Out Policy

LANES is an opt-out HIE/QHIO, meaning by default, patients' data is shared. Patient data is available for access by authenticated LANES participants unless the patient elects to opt-out of sharing.

Once patients are notified by your office that you are participating in LANES health information exchange, nothing is required by patients who wish to participate because they are by default opted-in.



# Manifest MEDEX

## Mission, Vision, and Values Statement

Manifest MedEx’s mission is to provide every health care organization with the information it needs to improve care, enhance health, and lower costs.

As a mission-driven, nonprofit QHIO, we do not sell or monetize data. We believe health equity starts with digital equity and are committed to supporting all DxF Participants—regardless of their location, technical capabilities, or resources—by advancing health data infrastructure to achieve CalAIM, DxF, and public health goals.

## Point of Contact

### Tim Polsinelli

Senior Director of Health Informatics  
tim.polsinelli@manifestmedex.org  
(608) 215-4150

## How many counties does this QHIO provide health information exchange services in?

More than five counties.

## Description of counties served

Provides services to participants in all 58 counties.

## Types of organizations this QHIO currently serves or will serve

- Acute Psychiatric Hospitals
- Ambulatory Providers
- Clinical Labs
- Community Based Organizations
- County Government
- General Acute Care Hospitals
- Health Plans
- HIEs
- HIOs
- Skilled Nursing Facilities
- State Government

## Website

[manifestmedex.org](https://manifestmedex.org)

## Length of typical onboarding process

Less than 90 days

## Types of data exchange included in the services offered by this QHIO

- Behavioral Health
- Claims
- Clinical
- Emergency Medical Services
- Public Health Reporting
- Social Services

### OTHER TYPES OF DATA

Supports access to POLST forms and eligibility files that establish patient attribution including eCM.

### TYPES OF DATA NOT OFFERED

- Substance Use Disorder

## Manifest Medex Opt-Out Policy

MX will require anyone who wants to opt-out of having their information shared through MX to document their opt out directly with MX by either using the online form on the MX website (<https://www.manifestmedex.org/opt-out>) or by calling MX at 1 (800) 490-7617.



### Mission, Vision, and Values Statement

To enable healthcare information sharing among various stakeholders including provider practices (public and private), hospitals, and health plans, and other health care organizations to ultimately improve patient care and reduce systemic costs across the spectrum of health care delivery in Orange County and beyond, and provide value to stakeholders.

### Point of Contact

**Andrew Niiro**  
Director of Health Information Technology  
aniiro@coalitionoc.org  
(714) 352-5990 Ext. 2370

### How many counties does this QHIO provide health information exchange services in?

Five or fewer counties.

### Description of counties served

Provides services to Orange County, some organizations in neighboring counties like Los Angeles.

### Website

[ocphiestg.wpengine.com](http://ocphiestg.wpengine.com)

### Length of typical onboarding process

90 to 180 days

### Types of organizations this QHIO currently serves or will serve

- Ambulatory Providers
- Clinical Labs
- Community Based Organizations
- General Acute Care Hospitals
- Skilled Nursing Facilities

### ORGANIZATIONS NOT SERVED

- Acute Psychiatric Hospitals
- County Government
- Health Plans
- State Government

### Types of data exchange included in the services offered by this QHIO

- Clinical

### TYPES OF DATA NOT OFFERED

- Behavioral Health
- Claims
- Emergency Medical Services
- Public Health Reporting
- Social Services
- Substance Use Disorder

### OCPH Opt-Out Policy

To Opt Out, please contact OCPH directly by e-mailing us at [ocph-support@coalitionoc.org](mailto:ocph-support@coalitionoc.org).

Your choice to opt-out of the Health Information Exchange will not affect your ability to access medical care. Opting out will not prevent your caregivers from sharing your health information with authorized entities when necessary for public health or research purposes that are permitted or required by federal and state law.



# SACVALLEY MEDSHARE

## Mission, Vision, and Values Statement

Empowering organizations through secure & efficient health & social service information exchange, we envision an inclusive data flow powering holistic person centered care, health equity, & thriving communities.

Guided by collaboration & governed by a Board of senior leadership from local & regional safety-net organizations representing both geographic & institutional diversity, SVMS fosters the improvement of quality & outcomes across the care continuum by taking data from moveable to usable.

## Point of Contact

### James Forte

Director of Business Development & Marketing  
james.forte@sacvalleymys.org

## How many counties does this QHIO provide health information exchange services in?

More than five counties.

## Description of counties served

Provides services in all counties within the State of California.

## Website

[sacvalleymys.org](http://sacvalleymys.org)

## Length of typical onboarding process

90 to 180 days

## Types of organizations this QHIO currently serves or will serve

- Acute Psychiatric Hospitals
- Ambulatory Providers
- Clinical Labs
- Community Based Organizations
- County Government
- EMS
- General Acute Care Hospitals
- Health Plans
- Imaging Centers
- Public Health Lab
- Reliance Health Collaborative of Oregon
- State Government
- Skilled Nursing Facilities

## Types of data exchange included in the services offered by this QHIO

- Behavioral Health
- Claims
- Clinical
- Emergency Medical Services
- Public Health Reporting
- Social Services

### OTHER TYPES OF DATA

SVMS does not exchange protected 42 CFR part 2 SUD data.

### TYPES OF DATA NOT OFFERED

- Substance Use Disorder

## SacValley Medshare Opt-Out Policy

Individuals have the opportunity to opt-out of information exchange and revoke their opt-out at any time by submitting the appropriate forms to SacValley MedShare. To opt-out or revoke a previous opt-out, visit <https://sacvalleymys.org/for-patients>



# SAN DIEGO HEALTH CONNECT

## Mission, Vision, and Values Statement

Mission: To foster collaboration within the San Diego healthcare community by connecting patients, providers, and organizations with vital health information to enhance care coordination and improve outcomes.

Vision: We envision a healthcare community in San Diego that is interconnected, efficient, and patient-centric, promoting better outcomes and reduced healthcare costs.

## Point of Contact

info@sdhealthconnect.org  
(858) 379-6690

## How many counties does this QHIO provide health information exchange services in?

Five or fewer counties.

## Description of counties served

Provides services to San Diego and Imperial counties and San Mateo County for Emergency Medical Services (EMS) Hub.

## Website

[sdhealthconnect.org](http://sdhealthconnect.org)

## Length of typical onboarding process

Less than 90 days

## Types of organizations this QHIO currently serves or will serve

- Acute Psychiatric Hospitals
- Ambulatory Providers
- Clinical Labs
- Community Based Organizations
- County Government
- EMS/Fire Organizations on Pre-Hospital Data Exchange
- General Acute Care Hospitals
- Health Plans
- Skilled Nursing Facilities
- State Government

## Types of data exchange included in the services offered by this QHIO

- Claims
- Clinical
- Emergency Medical Services
- Public Health Reporting
- Social Services
- Substance Use Disorder
- Behavioral Health

### OTHER TYPES OF DATA

Advance Directives (POLST) data, ECM Support data

## San Diego Health Connect Opt-Out Policy

Your health data is included in the San Diego HIE automatically by your providers unless you opt-out. You can contact us to find out how to opt-out of the HIE.

## Mission, Vision, and Values Statement

Established in 1996, the Serving Communities Health Information Organization (SCHIO) is one of the oldest and most advanced multi-stakeholder health information exchanges in the country. SCHIO is a non-profit corporation led by health and community service leaders.

Mission - SCHIO will advance wellbeing for everyone in our community through disciplined comprehensive information curation and sharing

Vision - To be an exemplary trusted model for regional Health Data Utility (HDU)

Values - Integrity, Transparency, Responsive, Person-Centered, Innovative, Open-mindedness

## Point of Contact

**Dan Chavez**  
CEO  
dchavez@schio.org  
(831) 610-4411

## Website

[schio.org](http://schio.org)

## Length of typical onboarding process

90 to 180 days

## Description of counties served

Serves contiguous counties in the San Francisco and Monterey Bays region with connectivity to Northern CA

## Types of organizations this QHIO currently serves or will serve

- Ambulatory Providers
- Clinical Labs
- Community Based Organizations
- County Government
- Dental providers
- EMS
- General Acute Care Hospitals
- Health Plans
- Hospice
- Imaging centers
- Mental health and substance use disorder providers
- State Government
- Schools
- Skilled Nursing Facilities

## SCHIO Opt-Out Policy

SCHIO has a community Opt-Out model in which SCHIO participating providers share Electronic Health Information with the SCHIO. The decision to participate in the SCHIO is voluntary. Patients have the right to explicitly opt out of the SCHIO by completing the form on the SCHIO website and submitting to their provider. Patients have the right to change their decision at any time and may opt-in by contacting their provider. For more information: <https://schio.org/hipaa-patient-privacy-resources/>

## How many counties does this QHIO provide health information exchange services in?

More than six counties.

## Types of data exchange included in the services offered by this QHIO

- Claims
- Clinical
- Direct Messaging
- Emergency Medical Services
- Mental Health
- Public Health Reporting
- Social Services
- Substance Use Disorder

### OTHER TYPES OF DATA

Transcription, imaging narrative, free text, PDF, CSV, Forms, EDI, LOINC, SNOMED, RxNorm, CVX, SDOH, HCPCS, CPT

### TYPES OF DATA NOT OFFERED

- Vision